



# Have you Heard?

HLAA-SBC.org

## HLASB Chapter Meeting Saturday, October 12

### Cottage Hospital

10AM - 12PM at Wood Glen Hall Library

3010 Foothill Road, Santa Barbara

We will have a very interesting meeting this month with Cottage Hospital representative Denise Filotas, we will share with us how to better prepare for a hospital stay. In addition, we will be sharing with Cottage Hospital, how to better communicate with us.

Most of us have experienced what it's like to stay in the hospital and the difficulties experienced in communicating with the staff. Despite having explained our hearing loss and our needs, it

doesn't seem to take long before those needs are forgotten or nurse tries to talk to you via the speaker system. Cottage Hospital is in the process of preparing a training module for their staff and will use the information they obtain from us in their training material.

This is a wonderful opportunity for us to join together and help educate Cottage Hospital on the needs of their hearing impaired patients; as well as the challenges and barriers we face. Hospital

stays are stressful enough; being hearing impaired and in the hospital makes it even more difficult and challenging.

Our meeting will start at 10:00, please join us at 9:45 for some pre-meeting social time.

Our meetings are captioned and our meeting room is Hearing Looped. We will provide refreshments and light snacks.

*See you on Saturday, October 12.*

## September Meeting Recap

We had a great meeting with Joe Pellatt of Cochlear America in September. Joe was just awesome. He talked about Cochlear Implants (CI) and the Baha, two devices Cochlear Americas offers.

Baha stands for Bone Anchored Hearing Aid. A Baha works with the inner ear, bypassing the external and middle ear systems. This system allows sound to be conducted through the bone, rather than the middle ear.

A Cochlear Implant bypasses the

damaged middle ear and works directly with the auditory nerve.

As Joe explained, you would be either a candidate for a Baha or a CI, as they treat two different kinds of hearing loss. It was fascinating to learn that a Baha can be tested prior to having it surgically implanted by wearing the device with a removable head strap.

To learn more about CI's and Baha's, you can go to Cochlear Americas website [Cochlear.com](http://Cochlear.com).

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## Upcoming Events—Mark Your Calendars!!



25th Santa Barbara Senior Expos at Earl Warren Showgrounds

**Date:** Wednesday, October 2

**Time:** 9:00am-12:00pm

**Location:** 3400 Calle Real (Las Positas at Hwy 101), Santa Barbara

HLAA, Santa Barbara Chapter will be at the Senior Expo. If you would like to help at our table for an hour, please contact Claudia Herczog at (805) 684-2788 or [czog16@gmail.com](mailto:czog16@gmail.com). Be sure to visit us if you're there!

For more information visit

<http://www.seniorexposb.com/>

Cost: \$5. There's no entrance fee charge to work at our booth.



Santa Barbara Village presents

*Adjusting to Age-Related Hearing Loss*

**Date:** Wednesday, October 9

**Time:** 10:30am-12:00pm

**Location:** 524 Chapala St. Santa Barbara

FREE - Public Welcome

SB Village is pleased to introduce a new "Adjusting to Aging" series with their first workshop on adjusting to age-related hearing loss -- whether it's your own or someone else's.

Workshop attendees will be encouraged to share their own experience of how age-related hear-

ing loss has affected or is currently affecting their lives. Representatives from the Hearing Loss Association of America Santa Barbara Chapter and Otojoy will discuss the mechanics and effects/experience of age-related hearing loss, as well as resources available to improve the lives of those experiencing their own hearing loss, or that of someone with whom they spend time.

For more information, visit

[www.sbvillage.org/events\\_page](http://www.sbvillage.org/events_page).

Please RSVP to Dan Wozniak at [Dan@sbvillage.org](mailto:Dan@sbvillage.org) or call (805) 729-5038.

## National & State News

**HLAA Convention 2014:** The 2014 HLAA National Convention will be held in Austin, TX June 26-29 at the Renaissance Austin Hotel. Registration for the hotel will open in the Fall 2013, registration for the Convention will begin in Mid-October 2013 with Early-Bird rates in effect until January 31, 2014 for HLAA members.



**HLAA Webinars:** The HLAA webinars are back with a kick-off webinar with Anna Gilmore Hall, HLAA's new Executive Director.

When: Monday, October 16  
Time: 5:00 pm - 6:00 pm PST  
Where: [HLAA Online Portal](#)

Be sure you test our your login and insure your computer has the latest version of Java.

**3rd International Hearing Loop Conference:** The 3rd International Hearing Loop Conference, called "Hearing Loops for All," will be hosted in October 6-7, 2013, by Hearing Link. The Conference will be held in the beautiful coastal town of Eastbourne in the southeast region of England.

**HLAA Membership Benefits:** Have you been considering join-

ing the HLAA? Now is a great time join and keep up-to-date on hearing loss issues. Plus, if you join through our chapter, our chapter receives a one-time donation from HLAA.

To view the many benefits of being an HLAA member, go to <http://www.hearingloss.org/content/member-benefits>

**The Hearing Loss Californian:** The quarter 3 edition of the California State Chapter's newsletter is available [here](#) or you can go to [HearingLossCa.org](http://HearingLossCa.org). Click on newsletter in the menu bar, choose the Spring 2013 edition or any other quarterly newsletter printed since 2006.

## “Let’s Loop Santa Barbara” Campaign

The Let’s Loop Santa Barbara Campaign is proud to announce that Otojoy recently installed a hearing loop at the Lobero Theatre. The loop will be ready for use for their re-opening in December. The Lobero is California’s oldest, continuously operating theatre. Originally founded in 1873 and rebuilt in 1924, it is recognized as one of Santa Barbara’s

architectural jewels and a State and City landmark. Therefore we are incredibly pleased that the Lobero is embracing hearing loop technology as the optimal way to create equal access for hard of hearing individuals. The theatre will be a great example to the rest of our community spaces who are considering creating this important access.

You can visit The Lobero’s website at [Lobero.com](http://Lobero.com). After the Lobero’s 2014 calendar of events is released, we will begin discussing a HLAA-SBC social day at the theatre to see a play or a musical. It would be a lot of fun and an excellent way to support the Lobero.



## Important Information for Captioned Phone Users

**Scam Alert:** The below warning, which seems to be targeted towards CaptionCall owners, was just released Monday from the FCC.

The Commission has received information that consumers using Internet Protocol Captioned Telephone Relay Services (IP CTS) may have received calls from one or more persons purporting to be from the Federal Communications Commission (FCC), requesting the consumers to schedule a visit to the consumer’s home regarding the consumer’s IP CTS phone.

The purpose of this notice is to alert all IP CTS consumers that the FCC has not been scheduling any home visits to IP CTS consumers. If you receive a phone call from any individual claiming to be from the FCC who wants to schedule a home visit, we recommend that you do not provide any information to the caller, and do not agree to let the caller into your home. In addition, we request that

you please report such calls to the FCC’s Disability Rights Office at [202-559-5158](tel:202-559-5158) (voice/videophone) or [Gregory.Hlibok@fcc.gov](mailto:Gregory.Hlibok@fcc.gov)

**FCC Captioned Phone Regulations:** If you use a Captioned Telephone, you will receive, or have received, a sticker you are required to place on your telephone. The sticker says, “Federal law prohibits anyone but registered users with hearing loss from using this device with the captions on.”

As you may remember, the FCC began implementing new IP CTS captioned phone regulations, in response to fast growing demand in the Relay Services. The FCC states that the regulations were implanted to protect IP-Based Captioned Telephone Services. The regulations have been highly securitized since the emergency order was issued in January 2013.

The final regulations, as of August

26th includes:

- Captions will not appear on the phone until the consumer turns the captions on, with exceptions made for people with documented physical or cognitive disabilities
- Consumers are required to pay \$75 or more for a captioned phone, unless the consumer receives the phone from a state equipment distribution program
- Apps (software applications) for mobile phones will cost \$75 or more, unless the consumer already has an IP CTS phone
- Consumers must register with the provider of the phone
- Consumers must certify under penalty of perjury that they have a hearing loss which requires the use of a captioned phone

The HLAA recommends education over regulations and has been filing comments in regards to these regulations.

## Chapter Meetings –A Look Ahead

Here's a look ahead at our 2013-14 program year.

**November 9– Independent Living Resource Center.** Jo Black, Executive Director will discuss communication access in the Santa Barbara area.

### **December 14– Family Therapy Institute of Santa Barbara.**

Debra Manchester, Executive Director will talk about how hearing loss impacts family as well as what her non-profit organization has to offer to families in need of assistance in coping with their

hearing loss. Along with our annual holiday celebration, this will be a true family event.

**January 11– Sam Simon Foundation.** Janelle Hackman will tell us about Sam Simon's Hearing Dogs and we'll get to meet and see one of their hearing dogs in action.

**February 8– TBD**

**March 8– Let's Loop Santa Barbara.** We will recap our first year of looping efforts in Santa Barbara and discuss our path forward.

## Directions to WGH

### **Directions to Wood Glen Hall**

3010 Foothill Road, Santa Barbara

- From the 101, take the Mission Street exit and drive east toward the mountains.
- Travel four blocks, and turn left onto State Street.
- Drive about  $\frac{3}{4}$  of a mile to the first light at Alamar Avenue.
- Turn right and drive about  $\frac{1}{2}$  mile to Foothill Road. Go through the traffic light, Wood Glen is the first building on the right.
- Parking in the WGH parking lot is for disabled members only. Parking in the street is free.

## Miscellaneous Information

### **CTAP**

California Telephone Access Program (CTAP) Field Office is at the Independent Living Resource Center at 423 West Victoria on the 2nd & 4th Wednesday of every month between 9-12 and 1-3. (805) 963-0595. No appointment needed. Visit CTAP website for an application

[http://ddtp.cpuc.ca.gov/uploadedFiles/New\\_Navigation\\_Structure/Applications/EnglishCertForm\(1\).pdf](http://ddtp.cpuc.ca.gov/uploadedFiles/New_Navigation_Structure/Applications/EnglishCertForm(1).pdf) or pick one up at our monthly chapter meeting.

### **Join HLA**

Membership of our national organization is \$35 annually for an individual (\$95 for three years and \$140 for five years). You will receive 6 issues of Hearing Loss Magazine, Information, support, & access to a network of many other hard of hearing (HOH) individuals. Please remember you are not alone.

<http://www.hearingloss.org/content/join>.

### **HLA/SB Fundraising Programs**

**iGive.com:** Join iGive and turn your shopping & searching into donations for Hearing Loss Association of Santa Barbara. It's free to join.

### **Ink Cartridge Recycle Program:**

Bring your used ink cartridges to our monthly meetings and Bonnie Adams will recycle them at Staples for \$2 store credit to help buy needed chapter supplies.

### **Tax Deductible Donation**

We are a non profit 501(3)(C) organization and all donations to our chapter are tax deductible. We rely on the generosity of our Chapter members to provide the kind of support that you all deserve. You can mail donations to our treasurer:

HLAA, Santa Barbara Chapter  
c/o Mary Kohler  
PO Box 91  
Carpinteria, CA 93014

Or you can make a PayPal donation via our website. [HLAA-SBC.org](http://HLAA-SBC.org).

### **Monthly Newsletter**

To receive this newsletter by email, provide suggestions or comments, or to submit an article for inclusion, please contact: Cherie Alvarez at [CherieA@hlaa-sbc.org](mailto:CherieA@hlaa-sbc.org).

### **Donate Your Old Hearing Aids**

Bring your old hearing aids to our monthly meetings, we can help you make a tax deductible donation.

### **Facebook**

You can find us as **Hearing Loss Association of Santa Barbara** or click the Facebook logo here

